

Warranty

DANUSER LIMITED WARRANTY

Danuser Machine Company, LLC (“Danuser”) warrants its products, under normal use and maintenance, to be free from defects in material and workmanship for period(s) specified below from the purchase date from an authorized Danuser Dealer. Start of the warranty period is determined by purchase date. Proof of purchase may be required. This Limited Warranty is extended only to the original purchaser of Danuser products.

Python Wire Unroller - 1 Year
Wear Items Not Covered Under Warranty - Rubber Brake Pad

1. During the applicable warranty period, Danuser, at its option, will repair or replace any part determined by Danuser to be defective. Such repair or replacement shall take place at Danuser’s factory, or a location designated by Danuser. Under no circumstances shall Danuser be obligated for the cost of any repair or replacement by anyone other than Danuser without its express written consent.
2. Parts may not be returned without written authorization from Danuser.
3. Some purchased components, including but not limited to hydraulic components, are subject to the inspection and warranty of the respective manufacturer. Thus, delays in a warranty determination can be expected while Danuser awaits their decision.
4. This warranty is void if any attempt is made to make field repairs to hydraulic components. To qualify for warranty inspection, the “failed” part(s) must be returned in its original “failed” condition.
5. To make a claim under this warranty, you may either contact your authorized Danuser Dealer or initiate a claim directly with Danuser. In either case, a Warranty Claim Form must be completed and written authorization from Danuser obtained prior to returning parts. All warranty claims must include detailed information regarding make and model of vehicle on which the Danuser product was mounted, hours of use, description of events that led up to the failure, and any other information helpful in reviewing the warranty claim. All warranty returns must be prepaid. Shipments arriving at our factory on a freight collect basis will be refused by our receiving department. The freight charge will be credited if the parts are determined by Danuser to be defective, and the associated freight costs in returning those parts will be prepaid by Danuser. **NOTE:** Hydraulic components must arrive with all ports sealed from dirt and moisture. If a hydraulic component arrives with open ports, the warranty is void and no inspection will be made.
6. Products or parts thereof which, as determined by Danuser’s examination, show wear from normal use, have been improperly operated, damaged by accident or negligence, field repaired, altered or modified are not considered defective in material and workmanship and are not covered by this warranty. This warranty does not apply to parts subject to normal wear (“Wear Items”) or to damage caused by the failure to perform recommended maintenance or to replace worn parts. This warranty shall not obligate Danuser to bear any cost of labor for field repair, replacement, testing, or adjustment nor for damage caused by accident, abuse, misuse, or environmental elements.
7. Any parts or labor required to repair or replace parts not covered under this warranty will be charged to the customer. Parts repaired or replaced by Danuser are then covered by this warranty only for the remainder of the original warranty as if such parts were original parts.
8. Danuser reserves the right to change its specifications and designs at any time.

This warranty is exclusive and in lieu of all other express warranties, if any, including the implied warranties of merchantability and fitness for a particular purpose. It shall not extend beyond the duration of the expressed warranty provided herein and the remedy for violations of any implied warranty shall be limited to repair or replacement of the defective part pursuant to the terms contained herein. No employee, dealer, salesman, or representative is authorized to change this warranty in any way or grant any other warranty. Danuser shall not be liable for any consequential, incidental, or punitive damages, losses, or expenses, including those resulting from or caused by any defects.

Danuser Machine Company, LLC
500 E. 3rd St
P.O. Box 368
Fulton, MO 65251

Tel: (573) 642-2246
E-mail: sales@danuser.com
Website: www.danuser.com